



RTBU

FOOTPLATE

**NEW SOUTH WALES BRANCH / LOCOMOTIVE
DIVISION**

ISSUE 20 : JUNE 2021

OPAL CARD NOT WORKING???

**PLEASE ENSURE THIS NOTICE IS DISPLAYED IN THE
WORKPLACE**

Members are advised that it would seem current employee issued OPAL card may have been de-activated prior to the new OPAL card (as advised by TfNSW) being received and activated for use.

Members who find their employee OPAL card not working should display/show their OPAL card at the staffed entry gate and politely explain the situation to station staff.

Management is yet to respond to an initial request for more information on the process to be followed, although TfNSW have recently put out communication outlining the issues without providing any guidance for employees.

Members will be fully supported if there are any issues in the operational sense or in signing on/off due to the gates not being able to be opened and are reminded that gates are covered by CCTV.

Members should contact their local delegate or Head Office for further information or to advise of any issues or action taken by management as a result of the above.

**IF YOU HAVE CHANGED YOUR ADDRESS AND/OR WORK
LOCATION
PLEASE CONTACT THE RTBU HEAD OFFICE NOW!**

*RAIL, TRAM & BUS UNION – NEW SOUTH WALES BRANCH
LOCOMOTIVE DIVISION
PHONE: (02) 9264 3400 DEPT: 9 1347
FAX: (02) 9264 7679
WEBSITE: www.rtbu-locomotive.asn.au
EMAIL: nsuloco@rtbu-nsw.asn.au*